



September 11, 2001
We will never forget

Florida's First Central Station

Alarming Events

www.centralalarmcontrol.com



MANITOU®



We want to let you know what is going on in Central, the management training on the new software

was performed during the first days of March, and at this time our dispatchers are been trained by their Supervisors, we will continue this training until all aspect of the new automation has been completed; by the way the new software's name is **Manitou** a windows based application. (visit following site) <http://www.boldgroup.com/bt/frame.html>

As we mentioned before, once the training is done, and we expect to finish very soon, lots of new changes will be evident, here are some of them:

By the end of **April 2006**, we will

stop sending reports for activities, signals, putting account on test, etc. We will have available 15 users via internet to our database, and you will be able to view, put or restore any of your accounts on/off test mode, print any activity, troubles, alarms etc. for your customers or help your techs on the field from your office. Also, we will not accept checks as a form of payment for your monthly services with CAC, so you must have a credit card on file with us. At the same time, your account **must be** current to continue doing business with us.

We are going "paperless" on our archives, the only paperwork that we are keeping on a folder is the white copy of the contract that you signed with your cus-

tommer, all other faxed info has been scanned and shredded out. We must move forward with the technology, and that is what we are doing.

We will put together a package with all the info that you or your office might need in order to access our web server as well your customers.

In time we will send you a form to be filled out by your customers to have web access to their account setup. (masterfile) all changes and alarm activity it will be process trough your office.

Our new web site is almost done! If you want to pay a visit, go to: www.centralalarmcontrol.com Any inquiry can be sent to dealer@centralalarmcontrol.com

them how much money they can save in false-alarm fines by taking care of the problem before it becomes one!



CAC's Stuff

Our good friend, co-worker for the past 9 years, an asset to CAC, **Tino Arana** has left our company this past March 1st.; as well as Mrs. **Marion Taylor**. We wish them and their families the best.

So as of March 1st. these are the members of the Management at CAC:

- Tony Talavera**, Asst Mgr.
- Cristy Todaro**, Senior A shift
- Steve Marshall**, Sprv. B shift.
- Tammie Webster**, Senior B shift.
- Tamika Sessions**, Sprv. C shift.
- Vivian Poole**, Senior C shift
- Adrienne Harris**, Weekends Sprv.

We want to mentioned that our **Lunch Seminar about VoIP** that we held last week, was a success! Technicians and friends from 17 companies were present to the excellent presentation given by Jack McCurdy and Charlie Broussard from **UHS System**.

If you didn't attended and need information about it, just e-mail us. or visit the following site:

<http://www.uhsus.com>

Only two more months until we enter storm season. Now is a good time to start calling and reminding your customers to check their screens, batteries, and anything else that can go wrong with all of the wind and power outages. Remind

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Have a safe
and Happy
St. Patrick's
Day!



Tony Talavera
Assistant Manager

